

Ombuds Officer
Report on the
2022-2023
academic year

Introduction

The position of Ombuds Officer at UIC Barcelona was set up to ensure respect for the rights and freedom of members of the whole university community (students, teaching staff and administration and services staff) when faced with actions carried out by the different government bodies and university services.

The actions of the Ombuds Officer are always aimed at improving university quality in all fields and

are governed by the principles of independence and autonomy. Anyone who addresses the Ombuds Officer or any other University body to exercise their rights as a member of the university community hopes to obtain a final result that is favourable to them. The mission of the Ombuds Officer is to defend these rights, to study the case presented and to present a recommendation in the most objective way possible.

Actions in general

All members of the university community may request intervention from the Ombuds Officer if they believe that their rights have not been sufficiently respected. Any suggestions, complaints, inquiries or requests for mediation may be made through a computer application intended solely for this use, via e-mail or by contacting the Officer directly.

Out of the total requests for action from the Ombuds Officer: 5,69 % were suggestions, 66,66 % were complaints, 21,95 % were consultations and, finally, 5,69 % were requests for mediation.

Actividades institucionales

XXIV Encuentro General de la Confederación Estatal de Defensorías Universitarias

Tuvo lugar del 28 al 30 de septiembre de 2022, en la Universidad de Santiago de Compostela.

Temas tratados:

- Análisis del estado de aplicación de la Ley de Convivencia Universitaria.
- Salud mental en el ámbito universitario.
- Evolución de la figura del Defensor Universitario y su plasmación en la Ley del Sistema Universitario Español (LOSU).

XIV Asamblea General Ordinaria de la Conferencia Estatal de Defensores Universitarios

Tuvo lugar el 30 de septiembre de 2022, en la Universidad de Santiago de Compostela.

Jornada Técnica de la Conferencia Estatal de Defensores Universitarios

Tuvo lugar el 30 de mayo de 2022 en la Universidad Camilo José Cela de Madrid

Temas Tratados:

- Ley Reguladora de la protección de las personas que informen sobre infracciones normativas y de lucha contra la corrupción.
- Procedimientos de regulación de confidencialidad en la administración.

Acto de homenaje a Antoni Mirambell i Abancó

Antoni Mirambell i Abanco, fue Defensor Universitario de la UB entre los años 2006 y 2016, el acto tuvo lugar el 14 de octubre de 2022.

Desayuno-coloquio “Elecciones municipales 2023: El resultado”

Organizado por el Colegio de Periodistas de Catalunya, 9 de junio de 2023

XIV Encuentro de Síndics de Greuges, defensores y mediadores universitarios de la Xarxa Vives

Tuvo lugar en la Universidad Rovira Virgili de Tarragona los días 6 y 7 de julio de 2023.

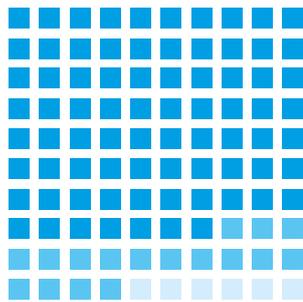
Temas tratados:

- L'estudiantat universitari avui: En que ha canviat?.
- Taula rodona. Implementació de la “Llei de convivència universitària”.
- Intercanvi d'experiències amb els participants.

Actions

Total number of actions

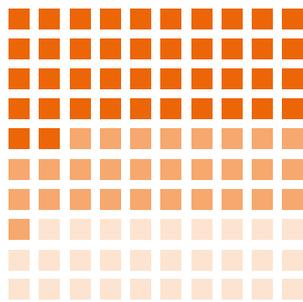
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Complaints

82 66,6 %

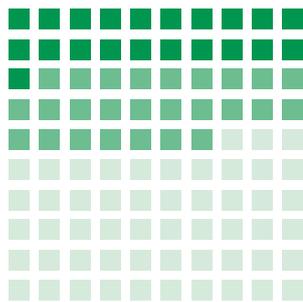
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|-----------------------------------------------------------------------------------|----------------------------------|----|--------|
|  | Students | 63 | 76,8 % |
|  | Administration and Service Staff | 14 | 17,1 % |
|  | Research and Teaching Staff | 5 | 6,1 % |



Suggestions

7 5,7 %

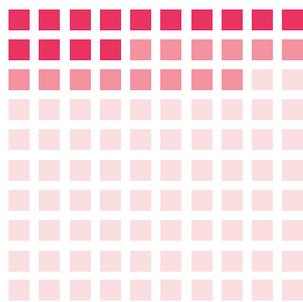
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|-----------------------------------------------------------------------------------|----------------------------------|---|--------|
|  | Students | 4 | 57,1 % |
|  | Administration and Service Staff | 1 | 14,3 % |
|  | Research and Teaching Staff | 2 | 28,6 % |



Consultations

27 22 %

| | | | |
|-------------------------------------------------------------------------------------|----------------------------------|----|--------|
|  | Students | 6 | 22,2 % |
|  | Administration and Service Staff | 7 | 25,9 % |
|  | Research and Teaching Staff | 14 | 51,9 % |

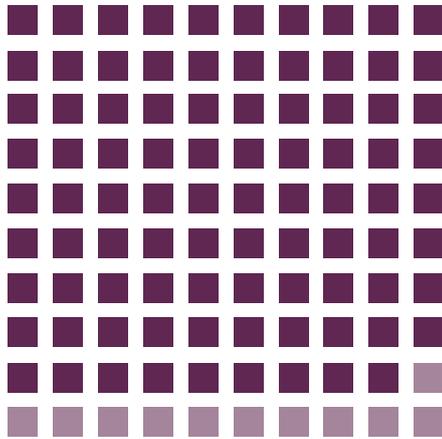


Mediation

7 5,7 %

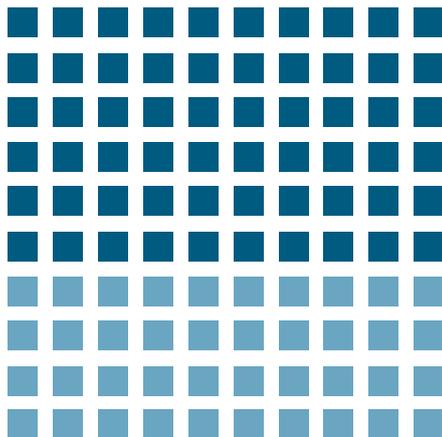
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|-------------------------------------------------------------------------------------|----------------------------------|---|--------|
|  | Students | 1 | 14,3 % |
|  | Administration and Service Staff | 1 | 14,3 % |
|  | Research and Teaching Staff | 9 | 71,4 % |

Initiatives put forward



| | | |
|----------------------------------------------------------------------------------------------|-----|--------|
|  Individual | 109 | 88,6 % |
|  Collective | 14 | 11,4 % |

Individual initiatives put forward by sex



| | | |
|-------------------------------------------------------------------------------------------|----|--------|
|  Women | 74 | 60,2 % |
|  Men | 49 | 39,8 % |

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